

ENTRY TO JETA GARDENS

Before entering to Jeta Gardens, the following steps need to be undertaken by incoming residents or their nominated representative.

STEP 1. ARRANGE AN AGED CARE ASSESSMENT

Entry into any residential aged care facility requires prospective residents to have been assessed by an Aged Care Assessment Team (ACAT). It is conducted to assess the type of care the prospective residents may require, including approval for Australian Government subsidised care services. The assessment is normally organised through your doctor, another health professional or directly through the ACAT team by calling 1800 200 422 or their website (www.myagedcare.gov.au). This assessment is funded by the government and you will not be charged. Please organise the assessment as early as possible as there is often a wait of a few weeks for assessment.

STEP 2. ORGANISE A FINANCIAL ASSESSMENT

The Australian Government requires prospective residents to contribute to the cost of their care if you can afford to do so. The assessment is conducted by the Department of Human Services (DHS) – Centrelink or Department of Veteran Affairs (DVA) and determines if a resident qualifies for government supported place or will pay an additional Means Tested Care Fee (MTCF). If your MTCF cannot be calculated at the date of entry, you may be asked to pay the maximum MTCF applicable for your cost of care until the income and asset information is received from DHS. *A Request for a Combined Assets and Income Assessment form (SA457)* can be obtained through DHS – Centrelink by calling 1800 227 475 or their website (www.humanservices.gov.au).

STEP 3. COMPLETE JETA GARDENS APPLICATION PACK

Our application pack allows us to collect personal information about the prospective residents. The application pack is available at Jeta Gardens and our website (www.jetagardens.com).

AGED CARE FINANCES

Residential care fees are calculated daily so that you only pay for the time you are in care. They consist of the following:

1. DAILY FEE - MANDATORY

2. ACCOMMODATION PAYMENT - VARIABLE

1. DAILY FEE

The Daily Fee consists of **Basic Daily Fee (BDF)**, **Means Tested Care Fee (MTCF)** and **Personalised Services** (if applicable).



I. BDF
(MANDATORY)



II. MTCF
(VARIABLE & DETERMINED BY DHS)



III. PERSONALISED SERVICES
(IF APPLICABLE)

I. BDF

This fee is set by the Australian Government and represents 85% of the single aged care pension.

W jetagardens.com | T 1800 227 818 | F + 61 7 3200 7100 | E enquiry@jetagardens.com

**This fee is for full pensioners, part pensioners and self-funded retirees. This fee is indexed twice a year on the 20th March and 20th September. Please refer to current Schedule of Fees and Charges on Department of Health (DOH) website (www.agedcare.health.gov.au).*

II. MTCF

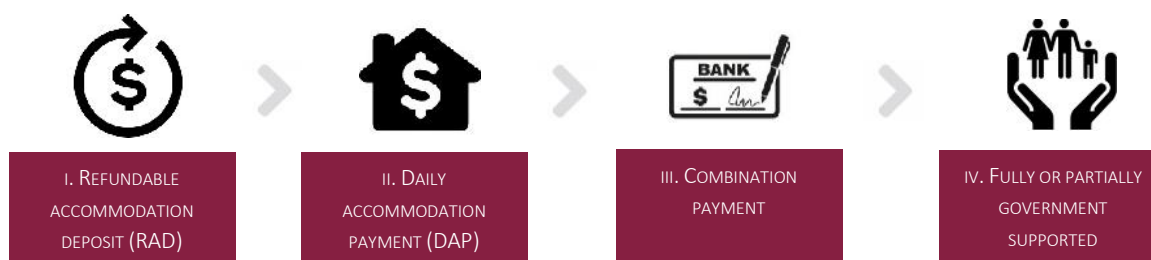
This is an additional daily care contribution fee determined by an individual's assets and income. This fee is determined by DHS upon completing a 'Request for a Combined Assets and Income Assessment form' and is currently capped annually or over a resident's lifetime. Please refer to current annual and lifetime capped amount on DOH website (www.agedcare.health.gov.au). This cap is indexed. Please seek independent financial advice (we can provide you information on aged care financial specialists if needed).

III. PERSONALISED SERVICES

An additional fee will apply to residents that have opted to choose personalised services. Whether you choose personalised services or not, your quality of care remains the same. For more information on what personalised services are available, please contact us. An additional fee will apply to residents that have opted to choose personalised services.

2. ACCOMMODATION PAYMENT

This fee refers to the price of the room set by the aged care provider. There are 4 ways to pay for your accommodation:



I. REFUNDABLE ACCOMMODATION DEPOSIT (RAD)

This option is a lump sum accommodation payment. The balance of the deposit is refunded when you leave the aged care home less any amounts you have agreed to have deducted.

II. DAILY ACCOMMODATION PAYMENT (DAP)

Instead of paying for your accommodation as a lump sum you can choose to pay a daily fee. The amount you pay is based on a daily rate as agreed with your service provider in line with the current MPIR (maximum permissible interest rate).

III. COMBINATION PAYMENT

Part refundable accommodation (RAD) deposit and part daily accommodation payment (DAP); with the part Refundable Accommodation Deposit being refunded when you leave the aged care home. You can also elect to have the DAP component taken from your RAD, with the remaining balance of the deposit refunded when you leave the aged care home.

IV. FULLY OR PARTIALLY GOVERNMENT SUPPORTED

The Australian Government will contribute financially in full or in part for people whose assets and income are below the threshold. Eligibility is determined by DHS.

For more information on Jeta Gardens' accommodation, please visit the following link - www.jetagardens.com/residential-care/availability/

3. ADMISSION DAY

We understand the transition process into aged care can be quite stressful for the resident and family. The adjustment into aged care often takes several weeks if not more but our staff will endeavour to make the transition as smooth as possible.

On arrival, staff will escort the resident and family to the reserved room. The room will have a bed, bedside table and chair. We encourage you to personalize your room to make it feel as much like home as possible but please ensure that any furniture that is brought in still allows adequate access at all times. Please note that anything to be hung on the wall must be light enough to be hung using a non permanent hook e.g. 3M. In terms of appliances, you may bring in a TV, DVD player, hi fi or bedside lamp. You will be given an admission pack containing all pertinent documents. Staff will go through the resident's particular requirements from dietary needs, lifestyle and interests, clinical and medication details, selection of a doctor to religious and cultural needs.


All clothes must be labelled and can be done with our heat sealed labels prior to hanging in the wardrobe. The resident will be orientated to the relevant areas in that lodge and introductions to other residents and key staff will be made.

USEFUL RESOURCES


MY AGED CARE


 1800 200 422

(Mon-Fri 8am to 8pm; Sat 10am to 2pm)

 www.myagedcare.gov.au

DEPARTMENT OF HUMAN SERVICES

 1800 227 475


 www.humanservices.gov.au

DEPARTMENT OF SOCIAL SERVICES

 1300 653 227


 www.dss.gov.au


DEPARTMENT OF VETERAN AFFAIRS

 133 254

 www.dva.gov.au

DEPARTMENT OF HEALTH

 1800 020 103

 www.health.gov.au



W jetagardens.com | T 1800 227 818 | F + 61 7 3200 7100 | E enquiry@jetagardens.com

4 October 2017